



P.O. Box 9399
1700 Highway 82 West
Greenwood, MS 38930
662-477-1975

BILLING: Service is billed in advance of service. The first month's billing cycle will include prorated billing from the date service is installed & activated through end of the NEXT month's billing cycle. This will also apply if service is disconnected or suspended and then reinstated.

Dear Potential Customer,

We are excited you are interested in our new high-speed, fiber optic internet service that is being offered through Delta Electric's subsidiary, [DE LightSpeed](#).

Our internet service plans consist of **no contract, unlimited data—no data caps, no throttling & more!** The **Essential plan** allows you to power unlimited Wi-Fi devices and users. Both plan includes Wifi6, free Command IQ mobile app w/parental controls & antivirus protection, along with our 24/7 support. With our services you get the ultimate, most reliable, highspeed internet and voice service plan available at an affordable price! With voice, you can keep your current home phone number and have unlimited calls within the US and Canada. The voice service includes features like voicemail, call forwarding, caller id and more.

We are pleased to offer two (2) affordable levels of residential high-speed internet services.

- **\$59.99 per month - 100 mpbs Basic Service Plan**
- **\$79.99 per month – 1000 mbps (1 gigabit) Essential Service Plan**

We are also pleased to offer an affordable and reliable residential Voice telephone service:

- **\$29.99 per month – Bundle with DE Lightspeed Internet**
- **\$54.75 per month – Stand alone without internet service**
- **\$20.99 per month – Additional telephone line with different TN number (Limit One)**
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- ❖ **Sign up for monthly auto pay and receive a \$5.00 per month discount for first six (6) months.**

Enclosed you will find the following items to be completed, signed, and returned to us:

- **Delta Fiber LLC Residential Service Agreement – complete last two (2) pages in its entirety, sign and return with install fee to the Winona or Greenwood DEPA Office or mail by USPS)**
- **Autopay Authorization or Bank Draft Form (should you choose this payment option)**
- **\$100.00 prepaid Installation Fee Internet OR Voice; \$150.00 install fee for bundled service**
- **911 Disclaimer (only applicable if ordering voice service)**
- **Voice – Letter of Agency “LOA” - keep current home telephone number (applicable for Voice)**
- **Voice – 411 Checklist (applicable for Voice)**

For your records to keep:

- **Copy of service agreement - pages 1-10**
- **Backup battery during power outage information for Voice Service**
- **Use and Privacy policy**

You may find more information on our website at DELightspeed.coop or visit us on Facebook - D. E. Lightspeed. Again, thank you for your interest in [DE LightSpeed](#)! We hope you afford us the opportunity to serve you. Please do not hesitate to call us at 662-477-1975 or email us at info@DELightspeed.coop if you have any questions.
[DE LightSpeed](#)